

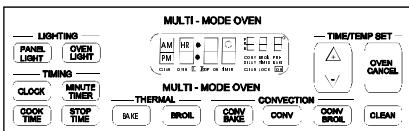


Caloric

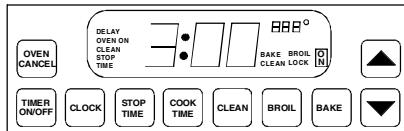


Cooking Products Fault Code Reference Guide

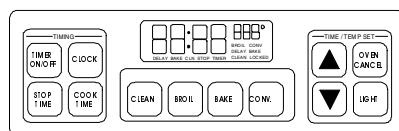
©2004 Maytag Services
September, 2004
P/N 16023509



4800 Glass Touch System ERC



Touchmatic ERC3



Touchpad ERC3



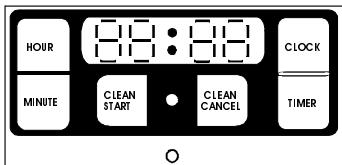
H2 ERC



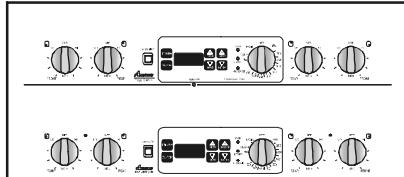
H2.5 ERC



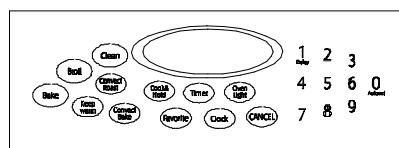
H3 ERC



Clean ERC with Mylar Overlay



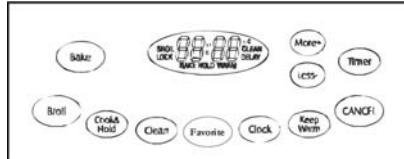
Eaton KRC with Mylar Overlay



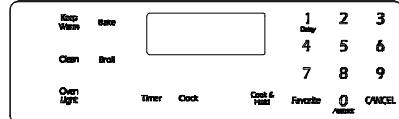
H1 ERC



M1 ERC



M2 ERC



H1.5 ERC

IMPORTANT NOTICE

SAFETY PROCEDURES REQUIRED IN THE REPAIR OF THE PRODUCT MUST BE FOLLOWED.

Maytag will not be held responsible for personal injury or property damage for improper service procedures. A qualified service technician equipped with the proper tools, test instruments, parts and service information should service products.

IT IS THE TECHNICIANS RESPONSIBILITY TO PREVIEW ALL APPROPRIATE SERVICE INFORMATION.

TABLE OF CONTENTS

SECTION I: JENN-AIR, MAYTAG AND MAGIC CHEF

| | |
|---|----|
| Fault Code Description | 3 |
| Table 1 (Fault Code Description) | 3 |
| Large Cavity Ranges and "D" Series Wall Ovens | 3 |
| Slide-In Ranges, Jenn-Air, 2001 to Present | 5 |
| Freestanding Ranges Employing RS1, T1 and T2 Clocks, April 1997 to Present (Excl. Gemini & Accellis 2X) | 6 |
| Table 2 (Sensor Resistance, Freestanding Ranges, 1997 to Present) | 6 |
| Freestanding Ranges, Accellis 2X | 7 |
| Freestanding Ranges, Gemini and Double Oven | 8 |
| Slide-In Ranges, Jenn-Air, Employing Power Relay Board System, Prior to 1997 | 9 |
| Wall Ovens, Jenn-Air, Employing Power Relay Board System, Prior to 1997 | 9 |
| Table 3 (Jenn-Air Wall Ovens and Slide-In Ranges Meat Probe Resistance) | 9 |
| Table 4 (Jenn-Air Wall Ovens and Slide-In Ranges Oven Sensor Resistance) | 9 |
| Freestanding, Slide-In and Drop-In Ranges, Jenn-Air, Prior to 1997 | 10 |
| Single, Combo and Double Wall Ovens, Jenn-Air, Prior to 1997 | 10 |
| Freestanding Ranges, Prior to 1997 | 11 |

SECTION II: AMANA, CALORIC AND MODERN MAID

| | |
|--|----|
| Freestanding Ranges, Florence Facility, Employing Genesis Electronic Range Control (ERC) w/Knob Control | 12 |
| Oven Temperature Calibration (Genesis Electronic Range Control (ERC) with Knob Control) | 12 |
| Freestanding Ranges, Florence Facility, Employing Sigma Electronic Range Control (ERC) w/Touchmatic | 13 |
| Oven Temperature Calibration (Sigma Electronic Range Control (ERC) with Touchmatic) | 13 |
| Child Lock-Out (Sigma Electronic Range Control (ERC) with Touchmatic) | 13 |
| Sabbath Mode (Sigma Electronic Range Control (ERC) with Touchmatic) | 13 |
| Freestanding Ranges Employing Glass Link Electronic Range Control (ERC) | 14 |
| Freestanding, Slide-In, Downdraft Ranges Employing Electronic Range Control (ERC) | 15 |
| Wall Ovens Employing Electronic Range Control (ERC) and Relay Board | 15 |
| Freestanding, Slide-In, Downdraft Ranges Employing Electronic Range Control (ERC) w/Separate Relay Board | 16 |
| Wall Ovens Employing Electronic Range Control (ERC) with Separate Relay Board | 16 |
| Convection Microwaves Employing Electronic Range Control (ERC) with Pushbutton | 17 |
| Wall Ovens Employing Electronic Range Control (ERC) with Mylar Touchpad | 18 |
| 24" Electric Wall Ovens Employing Electronic Range Control (ERC) | 18 |
| Freestanding Ranges Convection Fan Information | 19 |
| 30" Wall Ovens Convection Fan Information | 19 |
| 27" Wall Ovens Convection Fan Information | 19 |
| Freestanding, Slide-In, Drop-In and Downdraft Ranges Employing Electronic Range Control (ERC) | 19 |
| Wall Ovens Employing Electronic Range Control (ERC) | 19 |
| Temperature Calibration Offset Adjustment | 19 |
| Table 5 (Sensor Resistance) | 19 |
| Table 6 (Broil Temperatures for products equipped with Variable Broil) | 19 |

Jenn-Air, Maytag and Magic Chef Fault Codes



WARNING

To avoid risk of electrical shock, personal injury or death; disconnect power and gas supply to oven before servicing, unless testing requires power and/or gas.

SECTION I: JENN-AIR, MAYTAG, MAGIC CHEF

FAULT CODE DESCRIPTION

Each fault code consists of four (4) digits. The function of each digit is described in Table 1 below.

Table 1: Fault Code Description

| Digit | Description | |
|-----------------|-----------------|--|
| 1 st | Primary System: | 1 – Local to control circuit board 3 – Sensor or meat probe 4 – Control input 9 – Door lock |
| 2 nd | Measurable: | d – Diagnostic failure: measurable parameter |
| 3 rd | Primary Failure | |
| 4 th | Oven Cavity: | 1 – Upper oven (or single cavity oven) 2 – Lower oven c – Control specific |

PRODUCT(S): LARGE CAVITY RANGES AND "D" SERIES WALL OVENS

MODEL YEAR(S): 2003 TO PRESENT

| Fault Code | Problem | Component(s) to Check |
|------------|---|--|
| 1C1C | Shorted Key | Check wire harness connector and ensure proper connection and wires show continuity. If ok, replace control. |
| 1C2C | Keyboard tail disconnected (single cavity or upper oven) | Check wire harness connector and ensure proper connection and wires show continuity. If ok, replace control. |
| 1C31 | Cancel key circuit (single cavity or upper oven) | Replace control. |
| 1C32 | Cancel key circuit (lower oven)..... | Replace control. |
| 1C4C | Micro communication failure..... | Replace control. |
| 1C6C | EEPROM error hardware fault..... | Replace control. |
| 1C7C | Control not calibrated | Replace control. |
| 1C8C | User-option CRC error in EEPROM | Replace control. |
| 1C81 | CRC cook profile error (single cavity or upper oven) | Replace control. |
| 1C82 | CRC cook profile (lower oven)..... | Replace control. |
| 1D11 | Temperature above 600° F and door unlocked..... | Ohm oven sensor and harness. Verify proper connection. If ok, replace control. |
| 1D12 | Temperature above 600° F and door unlocked..... | Ohm oven sensor and harness. Verify proper connection. If ok, replace control. |
| 1D21 | Temperature above 950° F and door locked..... | Ohm oven sensor and harness. Verify proper connection. If ok, replace control. |
| 1D22 | Temperature above 950° F and door locked..... | Ohm oven sensor and harness. Verify proper connection. If ok, replace control. |
| 3D11 | Sensor open | Ohm oven sensor and harness. Verify proper connection. |
| 3D12 | Sensor open | Ohm oven sensor and harness. Verify proper connection. |
| 3D21 | Sensor shorted | Ohm oven sensor and harness. Verify proper connection. |
| 3D22 | Sensor shorted | Ohm oven sensor and harness. Verify proper connection. |

Jenn-Air, Maytag and Magic Chef Fault Codes



WARNING

To avoid risk of electrical shock, personal injury or death; disconnect power and gas supply to oven before servicing, unless testing requires power and/or gas.

PRODUCT(S): LARGE CAVITY RANGES AND "D" SERIES WALL OVENS (cont.)

MODEL YEARS(S): 2003 TO PRESENT (cont.)

| Fault Code | Problem | Component(s) to Check |
|------------|--|---|
| 3D41 | Meat probe shorted.....(single cavity or upper oven) | Ohm meat probe and check for shorted harness. If ok, replace control. |
| 3D51 | Meat probe not calibrated.....(single cavity or upper oven) | Replace control. |
| 4D11 | Door switch position error, opened when latch locked ..(single cavity or upper oven) | Check door switch and ohm door switch wiring. |
| 4D12 | Door switch position error, opened when latch locked ..(lower oven) | Check door switch and ohm door switch wiring. |
| 4D21 | No/low cooling fan rotation (no RPM) ..(single cavity or upper oven) | Check connection at cooling fan. If ok, replace blower. DO NOT REPLACE CONTROL. |
| 4D22 | No/low cooling fan rotation (no RPM) ..(lower oven) | Check connection at cooling fan. If ok, replace blower. DO NOT REPLACE CONTROL. |
| 4D31 | Cooling fan state error (states on when fan off) ..(single cavity or upper oven) | Check all fan connections. If ok, replace control. |
| 4D32 | Cooling fan state error (states on when fan off) ..(lower oven) | Check all fan connections. If ok, replace control. |
| 4D41 | Cooling fan rotation over speed.....(single cavity or upper oven) | Check all fan connections and check for airflow restrictions. If ok, replace cooling fan. |
| 4D42 | Cooling fan rotation over speed.....(lower oven) | Check all fan connections and check for airflow restrictions. If ok, replace cooling fan. |
| 4D51 | Door switch circuit failure ..(single cavity or upper oven) | Check connections and wiring. |
| 4D52 | Door switch failure (lower oven) .. | Check connections and wiring. |
| 9D11 | Latch will not lock.....(single cavity or upper oven) | Check door lock connections. If ok, replace door lock assembly. |
| 9D12 | Latch will not lock.....(lower oven) | Check door lock connections. If ok, replace door lock assembly. |
| 9D21 | Latch will not unlock.....(single cavity or upper oven) | Check door lock connections. If ok, replace door lock assembly. |
| 9D22 | Latch will not unlock.....(lower oven) | Check door lock connections. If ok, replace door lock assembly. |
| 9D31 | Latch both locked and unlocked ..(single cavity or upper oven) | Check door lock connections. If ok, replace door lock assembly. |
| 9D32 | Latch both locked and unlocked ..(lower oven) | Check door lock connections. If ok, replace door lock assembly. |

Jenn-Air, Maytag and Magic Chef Fault Codes



WARNING

To avoid risk of electrical shock, personal injury or death; disconnect power and gas supply to oven before servicing, unless testing requires power and/or gas.

PRODUCT(S): SLIDE-IN RANGES, JENN-AIR

MODEL YEAR(S): 2001 TO PRESENT

| Fault Code | Problem | Component(s) to Check |
|------------|--|--|
| F0-0 | No Fault..... | None. |
| F1-1 | Oven temperature above 650° F in bake mode | Ohm sensor, harness, and door lock harness. If ok, replace control. |
| F1-3 | Oven temperature above 950° F in a clean cycle | Ohm sensor and harness. If ok, replace control. |
| F1-5 | Cancel key not responding | Ensure ribbon is making good connection; inspect ribbon (shorts, corrosion, etc.). Should normally read open and 1K – 3K with the switch activated. If ok, replace control. |
| F1-7 | Membrane disconnected..... | Ensure ribbon is making good connection; inspect ribbon (shorts, corrosion, etc.). Should normally read open and 1K – 3K with the switch activated. If ok, replace control. |
| F1-8 | Shorted key in membrane switch..... | Ensure ribbon is making good connection; inspect ribbon (shorts, corrosion, etc.). Should normally read open and 1K – 3K with the switch activated. If ok, replace control. |
| F1-9 | Internal communication error within the control | Replace control. |
| F1-A | Control does not see state of lock or unlock switches. | Check connections at the door lock assembly to control and check lock mechanism wiring harness. |
| F1-C | Door switch is not recognized as opened or closed | Check connections at the door lock assembly to control and check lock mechanism wiring harness. |
| F1-E | Control not calibrated | Replace control. |
| F1-H | EEPROM error | Replace control. |
| F1-N | Internal voltage if slave micro not correct | Replace control. |
| F3-1 | Sensor is shorted or open | Ohm sensor and harness. |
| F8 | Shorted meat probe | Check probe jack and harness to probe jack. If ok, check meat probe. |
| F9-1 | Door lock will not lock..... | Check wire connections. If ok, replace motorized door lock. |
| F9-2 | Door lock will not release | Check wire connections. If ok, replace motorized door lock. |
| F9-3 | Door lock is locked and unlocked at the same time..... | Check wire connections. If ok, replace motorized door lock. |

Jenn-Air, Maytag and Magic Chef Fault Codes



WARNING

To avoid risk of electrical shock, personal injury or death; disconnect power and gas supply to oven before servicing, unless testing requires power and/or gas.

PRODUCT(S): FREESTANDING RANGES EMPLOYING RS1, T1 & T2 CLOCKS

MODEL YEAR(S): APRIL 1997 TO PRESENT

NOTE: Excluding Gemini, Accellis 2X

| Fault Code | Problem | Component(s) to Check |
|------------|--|--|
| F1 | Indicates error in the control circuitry | Ohm sensor and harness resistance (see Table 2 below), check door lock mechanism, harness, switch connections, inspect membrane. |
| F3 | Sensor/sensor circuitry..... | Test for proper resistance value. Also check for frayed/pinched wiring, or connector damage. Replace as necessary. At room temperature, the probe's resistance should be 1050 -1100 ohms. DO NOT REPLACE CONTROL. |
| F9 | Door lock circuitry fault sensed | Check the door lock switch wiring and lock assembly, adjust or replace as needed. DO NOT REPLACE CONTROL. This fault code appears if control is unable to recognize the opening and closing of the door lock switches at the proper times. Control is looking for a signal back from the door lock system circuitry to ensure door is in the proper position for the function chosen. |
| F1-1 | Oven temperature above 650° F when bake/broiling... | Check door lock, oven sensor, and harness. If ok, replace control. |
| F1-2 | Oven temperature above 905° F during cleaning | Check door lock, oven sensor, and harness. If ok, replace control. |
| F1-3 | Shorted sensor | Ohm sensor and harness. |
| F1-4 | Keyboard disconnected..... | Inspect ribbon and ensure it is making a good connection. If ok, replace control. |
| F1-5 | Cancel key out of specification..... | Replace control. |
| F1-6 | Relay activated..... | Replace control. |
| F1-7 | Microprocessor not sensed | Replace control. |
| F1-8 | Option or sensor input failure | Inspect ribbon and ensure it is making a good connection. Ohm sensor & harness and ensure proper sensor connection. If ok, replace control. |
| F1-9 | EEPROM error | Replace control. |
| F3-1 | Sensor/sensor circuit failure | Ohm sensor and harness. |
| F9-1 | Door will not lock | Check wire connections. If ok, replace motorized door lock. |
| F9-2 | Door will not unlock | Check wire connections. If ok, replace motorized door lock. |
| F9-3 | Door lock is locked and unlocked at the same time..... | Check wire connections. If ok, replace motorized door lock. |

Table 2: Sensor Resistance, Freestanding Ranges, 1997 to Present

| Degrees F (C) | Sensor Resistance |
|---------------|-------------------|
| 100 (37.7) | 1143 |
| 200 (93.3) | 1350 |
| 300 (148.8) | 1553 |
| 350 (176.6) | 1654 |
| 400 (204.4) | 1753 |
| 500 (260) | 1949 |

Jenn-Air, Maytag and Magic Chef Fault Codes



WARNING

To avoid risk of electrical shock, personal injury or death; disconnect power and gas supply to oven before servicing, unless testing requires power and/or gas.

PRODUCT(S): FREESTANDING RANGES, ACCELLIS 2X

MODELS: MER6750AA*, MER6750AC*

| Fault Code | Problem | Component(s) to Check |
|------------|---|---|
| F0-0 | No Fault..... | None. |
| F1-1 | Oven temperature above 650° F when bake/broiling.... | Check door lock, oven sensor, and harness. If ok, replace control. |
| F1-3 | Oven temperature above 905° F during clean cycle.... | Check door lock, oven sensor, and harness. If ok, replace control. |
| F1-5 | Cancel key not responding | Ensure ribbon is making good connection and inspect ribbon. If ok, replace control. |
| F1-7 | Membrane disconnected..... | Ensure ribbon is making good connection and inspect ribbon. If ok, replace control. |
| F1-8 | Shorted key in membrane switch..... | Ensure ribbon is making good connection and inspect ribbon. If ok, replace control. |
| F1-9 | Slave microprocessor not functioning | Replace control. |
| F1-A | Control does not see state of lock or unlock switches . | Check connections on the door lock assembly, check lock switch with meter, check wiring from assembly to control. |
| F1-C | Door switch is not recognized as opened or closed | Check connections at door switch, check lock mechanism, check wiring from switch to control. |
| F1-E | Control not calibrated..... | Replace control. |
| F1-F | Jumper not removed from PCB | Replace control. |
| F1-H | EEPROM error | Replace control. |
| F1-N | Microprocessor voltage error | Replace control. |
| F3-1 | Sensor is shorted or open..... | Ohm sensor and harness. DO NOT REPLACE CONTROL. |
| F9-1 | Door lock will not lock..... | Check wire connections. If ok, replace motorized door lock. |
| F9-2 | Door lock will not unlock..... | Check wire connections. If ok, replace motorized door lock. |
| F9-3 | Door lock is locked and unlocked at the same time..... | Check wire connections. If ok, replace motorized door lock. |

Jenn-Air, Maytag and Magic Chef Fault Codes



WARNING

To avoid risk of electrical shock, personal injury or death; disconnect power and gas supply to oven before servicing, unless testing requires power and/or gas.

PRODUCT(S): FREESTANDING RANGES, GEMINI AND DOUBLE OVEN

MODELS:

MGR6772BD*, MER6549BA*, MER6550AA*, MER6550AC*, MER6550BA*, MER6550BC*, MER6555AA*, MGR6775AD*, MGR6875AD*, MER6555AA*, MER6555AC*, MER6751AA*, MER6755AA*, MER6755AC*, MER6775AA*, MER6775AC*, MER6875AA*, MER6875AC*

| Fault Code | Problem | Component(s) to Check |
|------------|---|---|
| F0-0 | No Fault..... | None. |
| F1-1 | Runaway Cook(Upper Oven) | Check door lock, oven sensor, and harness. If ok, replace control. |
| F1-2 | Runaway Cook(Lower Oven) | Check door lock, oven sensor, and harness. If ok, replace control. |
| F1-3 | Oven temperature above 650° F when bake/broiling.(Upper Oven) | Check door lock, oven sensor, and harness. If ok, replace control. |
| F1-4 | Oven temperature above 650° F when bake/broiling.(Lower Oven) | Check door lock, oven sensor, and harness. If ok, replace control. |
| F1-5 | Cancel Key(Upper Oven) | Check that ribbon is making good connection and inspect ribbon. If ok, replace control. |
| F1-6 | Cancel Key(Lower Oven) | Check that ribbon is making good connection and inspect ribbon. If ok, replace control. |
| F1-7 | Membrane disconnected | Check that ribbon is making good connection and inspect ribbon. If ok, replace control. |
| F1-8 | Shorted key in membrane switch | Check that ribbon is making good connection and inspect ribbon. If ok, replace control. |
| F1-9 | Internal communication error within control | Reset power. If error repeats, replace control. |
| F1-A | Control does not see state of lock/unlock switch(Upper Oven) | Check connections on door lock assembly & lock switch, check wiring from assembly to control. |
| F1-B | Control does not see state of lock/unlock switch(Lower Oven) | Check connections on door lock assembly & lock switch, check wiring from assembly to control. |
| F1-C | Door switch is not recognized as opened or closed...(Upper Oven) | Check connections at door switch, check lock mechanism, check wiring from switch to control. |
| F1-D | Door switch is not recognized as opened or closed...(Lower Oven) | Check connections at door switch, check lock mechanism, check wiring from switch to control. |
| F1-E | Control not calibrated | Replace control. |
| F1-F | Jumper not removed from PCB..... | Replace control. |
| F1-H | EEPROM read error | Replace control. |
| F1-L | Sensor Wire..... | Ohm wire end to end to ensure a closed path. |
| F3-1 | Sensor open circuit.....(Upper Oven) | Ohm sensor and harness. DO NOT REPLACE CONTROL. |
| F3-2 | Sensor circuit open.....(Lower Oven) | Ohm sensor and harness. DO NOT REPLACE CONTROL. |
| F9-1 | Latch switch (Upper Oven)..... | If wire connections ok, replace motorized door lock. |
| F9-2 | Unlock switch (Upper Oven) | If wire connections ok, replace motorized door lock. |
| F9-3 | Lock and unlock switch (Upper Oven) | If wire connections ok, replace motorized door lock. |
| F9-4 | Lock switch (Lower Oven) | If wire connections ok, replace motorized door lock. |
| F9-5 | Unlock switch (Lower Oven) | If wire connections ok, replace motorized door lock. |
| F9-6 | Lock and unlock switch (Lower Oven) | If wire connections ok, replace motorized door lock. |

Jenn-Air, Maytag and Magic Chef Fault Codes



WARNING

To avoid risk of electrical shock, personal injury or death; disconnect power and gas supply to oven before servicing, unless testing requires power and/or gas.

PRODUCT(S): SLIDE-IN RANGES AND WALL OVENS, JENN-AIR, EMPLOYING POWER RELAY BOARD SYSTEM

MODEL YEAR(S): PRIOR TO 1997

| Fault Code | Problem | Component(s) to Check |
|------------|--|--|
| F1 | Element relay energized in non cook mode..... | J2 harness shorted. If ohms ok, change power relay board. DOUBLE OVEN ONLY: Change 2 nd oven board. |
| F2 | Oven temperature above 620° F in a non self clean mode or over 950° F in a self clean mode | Ohm sensor (see Table 4), harness, and check door lock.** If ok, change power relay board. |
| F3 | Cooling fan on in time of day mode | Ohm sensor and harness** (see Table 4). |
| F4 | Shorted oven sensor..... | Ohm sensor and harness** (see Table 4). |
| F5 | No power to element relay in cook mode..... | Intermittent sensor or wire harness connection. TECH TIP: Flick the sensor when checking ohms. Look for no resistance. Intermittent contact on power relay board. |
| F7 | Shorted key sensed for 32 seconds..... | Membrane shorted. Display board. |
| F8 | Shorted meat probe | Probe jack/harness to probe jack (see Table 3). |
| F9 | Door lock safety circuit on relay board..... | Check door lock circuit. If ok, replace power relay board. |
| FF | Invalid temperature reading on power relay board | Check sensor (see Table 4), harness, and power relay board.** |
| F & FC*** | Communication error between board..... | Ohm J2 harness wires end to end.* If ok, replace power relay board. If blue and orange wires tangled, untangle. If repeat code, use a noise suppressor, part # 12001500. |
| FR | Second oven error sensed..... | J2 harness, ohm wires end to end.* If harness is ok, replace power relay board. If blue and orange wires are tangled, untangle. If repeat code, use a noise suppressor, part # 12001500. |

No display on clock: Voltage from J1-1 to J1-2 should be 13 VDC. Voltage from J1-3 to J1-4 should be 21.2 VAC.

NOTES: * Disconnect and reconnect power. If clock does not resume time (displays 12:00), replace main board.

** Sensor resistance at room temperature should be between 1050 – 1100 ohms.

*** If this occurs on SVE47500 units, refer to the U&C manual to operate the grill.

Table 3: Jenn-Air Wall Ovens and Slide-In Ranges Meat Probe Resistance

| Meat Probe Resistance | |
|-----------------------|------------|
| Degrees F (C) | Resistance |
| 122 (50) | 18963 |
| 150 (65.5) | 9938 |
| 156.2 (69) | 8846 |
| 165.2 (74) | 7456 |
| 210.1 (98.9) | 3886 |

Table 4: Jenn-Air Wall Ovens and Slide-In Ranges Oven Sensor Resistance

| Oven Sensor Resistance | |
|------------------------|------------|
| Degrees F (C) | Resistance |
| 100 (37.7) | 1143 |
| 200 (93.3) | 1350 |
| 300 (148.8) | 1553 |
| 350 (176.6) | 1654 |
| 400 (204.4) | 1753 |

Jenn-Air, Maytag and Magic Chef Fault Codes



WARNING

To avoid risk of electrical shock, personal injury or death; disconnect power and gas supply to oven before servicing, unless testing requires power and/or gas.

PRODUCT(S): FREESTANDING AND SLIDE-IN RANGES, JENN-AIR

MODEL YEAR(S): PRIOR TO 1997

MODELS: W131, WME3020, WMG3020, SCG20200, SCE30500, WG30100

| Fault Code | Problem | Component(s) to Check |
|------------|--|---|
| F1 | Relay activated in non-cook mode | Remove power. If fault persists, check touch pad and clock. Isolate touch pad from clock. If code persists, issue is with control. If it does not persist, issue is with touch pad. |
| F2 | Temperature runaway | Ohm sensor and check wiring. If ok, replace control. |
| F3 | Open sensor | Ohm sensor and harness. |
| F4 | Shorted sensor | Ohm sensor and harness. |
| F5 | Open relay in a cook mode | Replace control. |
| F6 | Missing AC line detector | Replace control. |
| F7 | Shorted Key | Replace touch pad. |
| F8 | Relay failure | Replace control. |
| F9 | Door latch error | Check door lock assembly. |
| F0 | Cancel key..... | Remove power. If fault persists, check touch pad and clock. Isolate touch pad from clock. If code persists, issue is with control. If code does not persist, issue is with touch pad. |

PRODUCT(S): SINGLE, COMBO AND DOUBLE WALL OVENS, DROP-IN AND SLIDE-IN RANGES, JENN-AIR

MODEL YEAR(S): PRIOR TO 1997

MODELS: D156, S176, W276, W256, W156, WW2780, WM2780, W2780

| Fault Code | Problem | Component(s) to Check |
|------------|--|---|
| F0 | Shorted key failure | Check the keypad for a stuck keypad. |
| F1 | Failure in element relay circuit | Press cancel key. If alarm persists, isolate the touch pad from the clock. If failure returns, issue is with clock. If failure does not return, issue is with touch pad. |
| F2 | Runaway temperature..... | Ohm sensor and sensor wiring. Verify oven will complete a clean cycle without failure. |
| F3 | Shorted sensor | Ohm sensor, sensor wires, and inspect sensor for damage. |
| F4 | Open oven sensor | Ohm sensor, sensor wires, and inspect sensor for damage. |
| F6 | EEPROM failure | Replace control. |
| F7 | Clean circuit | Check door lock switches and the wiring to the switches. |
| F8 | Door switches..... | Check door lock switches and the wiring to the switches. |

Jenn-Air, Maytag and Magic Chef Fault Codes



WARNING

To avoid risk of electrical shock, personal injury or death; disconnect power and gas supply to oven before servicing, unless testing requires power and/or gas.

PRODUCT(S): FREESTANDING RANGES

MODEL YEAR(S): PRIOR TO 1997

| Fault Code | Problem | Component(s) to Check |
|------------|--------------------------------|---|
| F1 | Relay shorted | Remove power. If fault persists, check touch pad and clock. Isolate touch pad from clock. If code persists, issue is with control. If code does not persist, issue is with touch pad. |
| F2 | Temperature runaway | Ohm oven sensor and check sensor harness. If ok, replace control. |
| F3 | Open sensor..... | Ohm sensor and check sensor harness. |
| F4 | Shorted sensor..... | Ohm sensor and check sensor harness. |
| F5 | Relay open | Replace control. |
| F6 | Missing AC line detector | Replace control. |
| F7 | Function key shorted..... | Check touch pad for stuck keypad. If ok, replace control. |
| F8 | A/D supervisory | Replace control. |
| F9 | Door latch..... | Check door latch assembly. If ok, replace control. |
| F0 | Cancel key | Replace control. |

Amana, Caloric and Modern Maid Fault Codes



WARNING

To avoid risk of electrical shock, personal injury or death; disconnect power and gas supply to oven before servicing, unless testing requires power and/or gas.

SECTION II: AMANA, CALORIC, MODERN MAID

PRODUCT(S): FREE STANDING RANGES, FLORENCE FACILITY, EMPLOYING GENESIS ELECTRONIC RANGE CONTROL (ERC) WITH "KNOB" FUNCTIONALITY

MODEL(S): AMANA BRANDS

NOTES: If sensor is "open" before power-up, an F-code will not be generated. Oven will not function.
"Lock" light blinks on power-up for approximately 25 seconds. Control is verifying switch positions.

Oven Temperature Calibration:

- 1) Ensure "Knob" is in off position.
- 2) Press and hold arrow buttons until offset temperature displays.
- 3) Use arrows to adjust temperature up or down +35° to -35° in 5° increments.

NOTES: Offset temperature is retained through power failures.
Gas range must be powered off and back on to accept offset temperature.

| Fault Code | Problem | Component(s) to Check |
|------------|------------------------------|---|
| F-1 | Control malfunction | Verify 120 VAC supply and wiring. |
| F-2 | Oven over temperature | Ohm sensor, 1100Ω at room temperature. If ok, replace control. |
| F-3 | Open or shorted sensor | Ohm sensor, 1100Ω at room temperature, and check wiring. |
| F-9 | Door latch circuit..... | Check latch switch, light switch and associated wiring. |

Amana, Caloric and Modern Maid Fault Codes



WARNING

To avoid risk of electrical shock, personal injury or death; disconnect power and gas supply to oven before servicing, unless testing requires power and/or gas.

**PRODUCT(S): FREESTANDING RANGES, FLORENCE FACILITY, EMPLOYING SIGMA ELECTRONIC RANGE CONTROL (ERC) WITH TOUCHMATIC CONTROL
MODEL(S): AMANA BRANDS**

Oven Temperature Calibration:

- 1) Press BAKE pad.
- 2) Set oven temperature to 500° F.
- 3) Press and hold BAKE pad until offset temperature displays.
- 4) To increase or decrease temperature, press BAKE pad until desired offset temperature displays.

NOTE: Offset temperature is wrap-around function.

- 5) Adjust +35° F to -35° F in 5° increments.
- 6) Press START to lock offset temperature.

NOTE: Offset temperature is retained through power failures.

Child Lock-Out:

- 1) Press 7 pad for 3 seconds to activate.
- 2) Press 7 pad for 3 seconds to deactivate.

Sabbath Mode:

- 1) Press BAKE pad.
- 2) Enter oven temperature.
- 3) Press START.

NOTE: Turn on oven light, if desired.

- 4) Press and hold 8 pad for 3 seconds to activate Sabbath mode.

NOTE: Sabbath mode activates for 37 hours, unless cancelled.

| Fault Code | Problem | Component(s) to Check |
|------------|--|--|
| F0-0 | Initial factory setting | None. |
| F1-1 | Over temperature in cook mode | Ohm sensor, 1100Ω at room temperature, and check wiring. |
| F1-3 | Over temperature in clean cycle | Ohm sensor, 1100Ω at room temperature, and check wiring. |
| F1-5 | Cancel key input out of range | Replace control. |
| F1-7 | Keyboard disconnected..... | Verify connections. |
| F1-8 | Shorted key | Replace control. |
| F1-9 | Slave micro not functioning..... | Replace control. |
| F1-A | VCC/ground lift off..... | Replace control. |
| F1-E | EEPROM data corrupt | Replace control. |
| F1-F | Incorrect project number in EEPROM..... | Replace control. |
| F1-H | Door switch input circuit failure | Check door switch and wiring. |
| F1-J | Latch switch input circuit failure | Check door switch and wiring. |
| F3-1 | Sensor/Sensor Circuit failure | Check sensor and wiring. |
| F9-1 | Auto latch will not lock..... | Check wiring, latch motor, latch and door switch. |
| F9-2 | Auto latch will not unlock..... | Check wiring, latch motor, latch door switch. |

Amana, Caloric and Modern Maid Fault Codes



WARNING

To avoid risk of electrical shock, personal injury or death; disconnect power and gas supply to oven before servicing, unless testing requires power and/or gas.

PRODUCT(S): FREESTANDING RANGES EMPLOYING GLASS LINK ELECTRONIC RANGE CONTROL (ERC)

MODEL(S): ACO27SK, ARC700, ARHC7700**, ARHC8700**, ARTC7600**, ARTC8500**, ARTC8600**, ZRTC8500****

The ERC is capable of detecting certain failures within the control, temperature sensor and door latch.

NOTE: *Refer to the appropriate Service Manual for detailed service instructions.*

| Fault Code | Problem | Component(s) to Check |
|------------|--|---|
| N/A | DOOR status flashing NOTE: Switch position statuses are displayed in the Quicktest mode only by touching the CLEAN pad. Quicktest accessed by touching and holding "COOK TIME" for 5 seconds within the first 5 minutes of power up. | Door Status: 0 – Both latch switches open. 1 – Unlock switch closed, lock switch open. 2 – Lock switch closed, unlock switch open. 3 – Both latch switches closed. |
| F0 | Loss of safety signal..... | Verify glass to adaptor board connections. If ok, replace adaptor board. |
| F1 | Watch dog circuit problem..... | Replace Electronic Range Control (ERC). |
| F2 | Oven cavity over temperature..... | Check sensor resistance, sensor wiring, and temperature limiter. |
| F3 | Open sensor or sensor circuit | Check sensor resistance and wiring. |
| F4 | Shorted sensor or sensor circuit | Check sensor resistance and wiring. |
| F7 | Shorted touch panel | Verify glass to adaptor board connection. If ok, replace glass panel. |
| F9 | Motorized door lock error | Check latch switch(es). |
| FF | Door motor supervision problem | Check latch switch(es) and door latch motor. |

Amana, Caloric and Modern Maid Fault Codes



WARNING

To avoid risk of electrical shock, personal injury or death; disconnect power and gas supply to oven before servicing, unless testing requires power and/or gas.

PRODUCT(S): FREESTANDING, SLIDE-IN, DOWNDRAFT RANGES AND WALL OVENS EMPLOYING COMBINATION ELECTRONIC RANGE CONTROL (ERC) AND RELAY BOARD
MODEL(S): ART6511, ARG7800**, AOES2730**, ARTS6650**, ARTSC8650****

The ERC is capable of detecting certain failures within the control, temperature sensor and door latch.

NOTE: *Refer to the appropriate Service Manual for detailed service instructions.*

| Fault Code | Problem | Component(s) to Check |
|--|---|---|
| DOOR displayed when baking or broiling | Door latched, failed latch switch, or short in wiring | Ensure door is not latched, check latch switch connections and ohm wiring. If ok, replace latch switch. |
| DOOR displayed when cleaning | Door latch open, failed latch switch, open wire in circuit.... | Ensure door is latched, check latch switch connections and ohm wiring. If ok, replace latch switch. |
| LOCK displayed when NOT cleaning | Failed latch switch or shorted wire lead | Check latch switch connections and ohm wiring. If ok, replace latch switch. |
| F1 | Shorted or sticking key (button)/failed mylar touch pad | Check glass alignment, key (button) movement/continuity of mylar pads. |
| F2 | Oven cavity over temperature | Check sensor resistance and wiring. |
| F3 | Open sensor or sensor circuit | Check sensor resistance and wiring. |
| F4 | Shorted sensor or sensor circuit | Check sensor resistance and wiring. |
| F5 | Failed component in ERC system | Check all components and wiring. If ok, replace control. |
| F6 | Failed component in ERC system or fluctuation in 60Hz power source | Check power source before replacing control. |
| F7 | Shorted or sticking key (button), door lock switch failure with door locked | Check glass alignment, key (button) movement. Check switch connections and wiring. If ok, replace switch. |
| F8 | Failed component in ERC system | Check all components and wiring. If ok, replace control. |
| F9 | Door latch supervisory circuit problem | Check door switch(s). |
| | Door lock switch failure with door locked | Check switch connections and wiring. If ok, replace switch. |

Amana, Caloric and Modern Maid Fault Codes



WARNING

To avoid risk of electrical shock, personal injury or death; disconnect power and gas supply to oven before servicing, unless testing requires power and/or gas.

PRODUCT(S): FREESTANDING, SLIDE-IN, DOWNDRAFT RANGES AND WALL OVENS EMPLOYING ELECTRONIC RANGE CONTROL (ERC) WITH SEPARATE RELAY BOARD
MODEL(S): AMANA BRANDS (E.G., ARDS800, AGDS901**)**

The ERC is capable of detecting certain failures within the control, temperature sensor and door latch.

NOTE: *Refer to the appropriate Service Manual for detailed service instructions.*

| Fault Code | Problem | Component(s) to Check |
|--|---|--|
| DOOR displayed when baking or broiling | Door latched, failed latch switch, or open in wiring.. | Ensure door is not latched, check latch switch connections and ohm wiring. If ok, replace latch switch. |
| LOCK displayed when NOT cleaning | Sensor resistance too high or shorted wire lead..... | Check sensor resistance and wiring. |
| F1 | Failed component in ERC system..... | Check all components and wiring. If ok, replace control. |
| F2 | Sensor resistance too high | Check sensor resistance and wiring. |
| F3 | Open sensor or sensor circuit | Check sensor resistance and wiring. |
| F4 | Shorted sensor or sensor circuit | Check sensor resistance and wiring. |
| F5 | Failed component in ERC system..... | Check all components and wiring. If ok, replace control. |
| F6 | Failed component in the ERC system or fluctuation in 60Hz power source..... | Check power source before replacing control. |
| F7 | Shorted or sticking key(button) | Check glass alignment, key (button) movement. |
| F8 | Failed component in ERC system..... | Check all components and wiring. If ok, replace control. |
| F9 | Door latch supervisory circuit problem..... | Check door switch(s). |

Amana, Caloric and Modern Maid Fault Codes



WARNING

To avoid risk of electrical shock, personal injury or death; disconnect power and gas supply to oven before servicing, unless testing requires power and/or gas.

PRODUCT(S): CONVECTION MICROWAVES EMPLOYING ELECTRONIC RANGE CONTROL (ERC) WITH PUSHBUTTON CONTROLS

MODEL(S): AMANA BRANDS (E.G., ACO27, FDC250**, FDC290**, FDC350**, FDC390**)**

The ERC is capable of detecting certain failures within the control, temperature sensor and door latch.

NOTE: *Refer to the appropriate Service Manual for detailed service instructions.*

| Fault Code | Problem | Component(s) to Check |
|--|--|---|
| DOOR displayed when baking or broiling | Door latched, failed latch switch, or open in wiring | Ensure door is not latched, check latch switch connections and ohm wiring. If ok, replace latch switch. |
| DOOR displayed when cleaning | Door latch open, failed latch switch, open wire in circuit.... | Ensure door is latched, check latch switch connections and ohm wiring. If ok, replace latch switch. |
| LOCK displayed when NOT cleaning | Sensor resistance too high or shorted wire lead..... | Check sensor resistance and wiring. |
| F0 | Shorted push pad | Check all buttons on push pad. Ensure none are sticking. |
| F1 | Failed component in ERC system..... | Check all components and wiring. If ok, replace control. |
| F2 | Oven cavity over temperature | Check sensor resistance and wiring. |
| F3 | Shorted sensor or sensor circuit | Check sensor resistance and wiring. |
| F4 | Open sensor or sensor circuit | Check sensor resistance and wiring. |
| F6 | Failed component in the ERC system or fluctuation in 60Hz power source | Check power source before replacing control. |
| F7 | Shorted or sticking key (button) | Check glass alignment, key (button) movement. |
| F9 | Door latch supervisory circuit problem..... | Check door switch(s). |

Amana, Caloric and Modern Maid Fault Codes



WARNING

To avoid risk of electrical shock, personal injury or death; disconnect power and gas supply to oven before servicing, unless testing requires power and/or gas.

**PRODUCT(S): WALL OVENS EMPLOYING ELECTRONIC RANGE CONTROL (ERC)
WITH MYLAR TOUCHPAD**

MODEL(S): AMANA BRANDS (E.G., AOES3030, AOCS3040**, AOCD2770**,
AOCS2740**, AOGD2750**)**

The ERC is capable of detecting certain failures within the control, temperature sensor and door latch.

NOTE: *Refer to the appropriate Service Manual for detailed service instructions.*

| Fault Code | Problem | Component(s) to Check |
|-----------------------|--|---|
| DOOR status displayed | Door lock status not sensed | Verify operation of latch switches. |
| FF status displayed | Door lock circuitry malfunctions at clean temperatures | Verify operation of latch switches. |
| F1 | Control malfunction | Replace ERC. |
| F2 | Oven over temperature | Check sensor, sensor wiring, and limit switch(es). |
| F3 | Open sensor or sensor circuit | Check sensor resistance and wiring. |
| F4 | Open sensor or sensor circuit | Check sensor resistance and wiring. |
| F7 | Shorted input key | Verify mylar connection to ERC and mylar functions. |
| F9 | Door lock or door lock circuitry malfunction | Verify operation of door switch(es). |

**PRODUCT(S): 24" ELECTRIC WALL OVENS EMPLOYING ELECTRONIC RANGE
CONTROL (ERC)**

MODEL(S): AMANA BRAND AOES2430**

| Fault Code | Problem | Component(s) to Check |
|------------|-----------------------------|--|
| F1 | Control malfunction | Check latch switch, light switch, or door motor. Verify operation of latch switches. If ok, replace control. |
| F3 | Open or shorted sensor..... | Check sensor resistance and wiring. |

Amana, Caloric and Modern Maid Fault Codes



WARNING

To avoid risk of electrical shock, personal injury or death; disconnect power and gas supply to oven before servicing, unless testing requires power and/or gas.

PRODUCT(S): FREESTANDING RANGES AND 30" WALL OVENS

MODEL(S): ALL AMANA, CALORIC AND MODERN MAID BRANDS

NOTE: When oven door is opened, convection fan remains operational.

PRODUCT(S): 27" WALL OVENS

MODEL(S): ALL AMANA, CALORIC AND MODERN MAID BRANDS

NOTE: When oven door is opened, convection fan stops.

PRODUCT(S): FREESTANDING, SLIDE-IN, DROP-IN, DOWNDRAFT RANGES AND

WALL OVENS EMPLOYING ELECTRONIC RANGE CONTROL (ERC)

MODEL(S): ALL AMANA, CALORIC AND MODERN MAID BRANDS

Temperature Calibration Offset Adjustment:

- 1) Select temperature between 500-550° F.
- 2) Press and hold BAKE function.
- 3) Select desired offset between +35° and -35° F.
- 4) Press CANCEL to enter offset temperature.

NOTES: Offset temperature is retained through power failures.

Self-clean temperatures not affected by calibration offset.

Sensor Resistance:

Table 5: Sensor Resistance (all Electronic Range Controls):

| Sensor Resistance | |
|-------------------|--------------------------|
| Temperature F (C) | Resistance (Approximate) |
| 75 (23.8) | 1100 |
| 350 (176.6) | 1650 |
| 550 (287.7) | 2050 |
| 880 (471.1) | 2700 |

Broil Temperatures (all products equipped with variable broil):

Table 6: Broil Temperatures

| Broil Temperatures | | |
|--------------------|------------------|-----------------------------|
| Setting | Drive Percentage | Temperature F (C) (Approx.) |
| HI | 100 | 600 (315.5) |
| 5 | 93 | 550 (287.7) |
| 4 | 87 | 525 (273.8) |
| 3 | 80 | 475 (246.1) |
| 2 | 73 | 425 (218.3) |
| 1 | 67 | 400 (204.4) |