

# SERVICE POINTER



**FOR IMMEDIATE ATTENTION OF YOUR SERVICE DEPARTMENT**

- LAUNDRY PRODUCTS     REFRIGERATION PRODUCTS     KITCHEN PRODUCTS  
 COMMERCIAL LAUNDRY

**K4317383  
June 2005**

*THIS SERVICE POINTER APPLIES TO THE FOLLOWING BRANDS:*

-   **KitchenAid**      **Roper**™     OEM BRANDS  
BY WHIRLPOOL CORPORATION

## **KitchenAid Electric Freestanding and Slide-In ranges**

**Models Involved:**

**KERA807P, KERV808P, YKERA807P, YKERV808, YKERA205P, KESA907P, KESI901P, KESV908P,  
YKESA907, YKESV908P**

**Code Dates: Units built before Code Date XS12**

### **CUSTOMER COMPLAINT:**

The complaint for this issue could be any of the following.

1. Oven not holding temperatures.
2. Oven not reaching temperatures.
3. Oven temperature to low after Preheat.
4. Temperatures dropping and not recovering properly if set temperature is changed.

### **CAUSE:**

Electronic control board out of specification.

### **CORRECTION:**

Verify customer complaint and change control as shown below:

<b>Old Control</b>	<b>New Control</b>	<b>Application</b>
9759564	9761938	Ovens without a Warming Drawer
9759565	9761937	Ovens with a Warming Drawer

ALL SERVICE POINTERS ONLINE: [http://www.servicematters.com/tech\\_ref/tech\\_ref\\_main.htm](http://www.servicematters.com/tech_ref/tech_ref_main.htm), SERVICE POINTERS  
COMMERCIAL LAUNDRY ONLY: [www.whirlpoolcorp.com/cltpsc](http://www.whirlpoolcorp.com/cltpsc), TECHNICAL INFORMATION, SERVICE POINTERS  
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[http://www.whirlpoolcorp.com/cltpsc/feedback/feedbacksubscribe\\_all.html](http://www.whirlpoolcorp.com/cltpsc/feedback/feedbacksubscribe_all.html), **or FAX changes to 269-923-5342.**